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## WILLAMETTE ANIMAL GUILD

### SPAY~NEUTER PROJECT

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Vet Assistant

#### ADMINISTRATIVE STAFF

**Tracy Busby**  
Director of Operations

**Debbie Brown**  
Asst. Director of Operations

**Charlotte Helton**  
Scheduling Coordinator

# 2020 Annual Report

#### Greetings WAG supporters (and please forgive the brevity of this report!):

2020—What a year! After a two-month mandated shutdown for PPE preservation in March, WAG reopened in May, rescheduling hundreds of patients and scheduling over 1,000 more on our waiting list. We are so proud of our administrative team for handling the challenges of a backlog this size with incredible efficiency and grace.

Meanwhile, WAG's surgical team has worked very hard to fulfill our mission despite COVID-19, dedicating long hours and extra days to meet the community's needs, especially since we suddenly became the only provider of low-cost S/N services in the area. Despite a two-month closure, our staff made it possible for WAG to come very close to our yearly 5,000 S/N surgery goal! Special thanks to Dr. Robe for working extra hours to refill prescriptions while our Wellness Clinic was closed.

WAG completely overhauled many protocols to ensure the safest experience for our clients, patients and staff including curbside check-in/check-out. Unfortunately, these changes have created significant additional expenditures for WAG: PPE, new online system subscriptions, laptop computers for remote workers, and additional staff as we're unable to safely have our longtime, highly-skilled volunteers onsite.

WAG's principle 2021 goal is to keep our low prices unchanged to ensure S/N is financially accessible to all during this economic downturn. Now more than ever, we need your help. Please consider making a contribution to WAG which will be matched by a longtime donor (see details below). We thank you for your kindness and hope you are all staying safe. We are all in this together - for the animals!

#### HELP WAG SECURE A DOUBLE-MATCHING \$50,000 DONATION!

Thanks once again to a longtime and incredibly generous anonymous donor, every dollar donated in response to this newsletter will be matched by two dollars, up to a total donation of \$50,000. This means every dollar you donate provides three dollars directly to low-cost S/N in Lane County! Just think, your \$20 donation is now \$60, your \$50 donation is now \$150. A huge impact for animals when needed most.

Please help us reach this \$75,000 goal by donating today using the enclosed envelope. WAG receives no government funding and depends on community donations to meet our mission of making S/N services accessible to all. Your support is very much needed and greatly appreciated. Thank you so much!



## MORE IS LESS!

It's hard to see the vital work made possible by your generous support of WAG, because the more you give, the less there is to show for it. A letter from a WAG client/donor explains:

*"About a year ago, we brought several feral cats in to your fantastic facility to be spayed or neutered. We decided... to get them all sterilized because we'd have been looking at an additional fifty more kittens, at least, and more after that! ... I can honestly say you saved their lives ... and they are now able to ... enjoy life for the first time without the burden of continued pregnancies. ... They are friendly, love to be petted or brushed, and are living their best life. All thanks to you and your wonderful services!"*

## 2021 GALA and OREGON LOVES ITS PETS

In a "normal" year, WAG would be deep into planning our 2021 Night of a Thousand Spays gala by now. This is an important (and fun!) fundraiser for WAG that unfortunately must be postponed due to COVID-19.

Vouchers for our "Oregon Loves Its Pets" S/N license plate are still available. We've sold nearly 500 vouchers to date and look forward to promoting this project when the economy improves. Please see website for more details.

## GRANTS AND FUNDRAISERS

WAG received several grants in 2020, enabling us to provide many S/N surgery subsidies for low-income pet owners. We'd like to thank the Isaac and Leah M. Potts Foundation, the Petco Foundation, Leslie G. Ehmann Trust, and the ASPCA, for their generous support of WAG.

## WAG BY THE NUMBERS

S/N SURGERIES YTD	4,215
S/N SURGERIES SINCE 2008	63,339
CLIENTS RECEIVING S/N SUBSIDIES YTD	406
FERAL PKGS. (S/N, VACCINES, FLEA Tx) YTD	248
LIFE-SAVING PYOMETRA SURGERIES YTD	6

## WHAT'S NEW AT WAG?

WAG is very pleased to announce new administrative leadership at WAG! Tracy Busby is our new director of operations and Debbie Brown is our new assistant director of operations.

Many of you know Tracy and Debbie already as dedicated long-time staffers whose outstanding work with WAG over the last 6.5 years has ensured efficient and exceptional customer service at WAG.

Tracy started with WAG as our scheduling coordinator and now moves from her position as office manager into WAG's directorship. She has been instrumental in WAG's service expansion and systems management changes and has shown exceptional leadership in all of her many roles within WAG. The position of director at WAG is both challenging and rewarding, and we are so happy Tracy accepted a role that she is incredibly suited for and so richly deserves.

Debbie began her tenure with WAG as a veterinary assistant and became our wellness coordinator/assistant manager last year. She brings a wealth of experience to her new role as assistant director of operations, in addition to a healthy dose of compassion and commitment to WAG's mission. We could not be happier that Debbie will be retaining her position as wellness coordinator while assisting our director in guiding WAG into our very bright future.

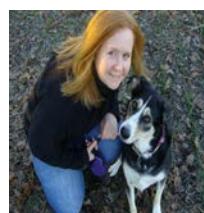
We are also thrilled to have Diane Ahms, CVT, who joined us in August. She supports our surgical and wellness programs. Diane has 15 years' experience working in a variety of clinics, including Greenhill's TNR program.



Diane Ahms



Tracy Busby



Debbie Brown

### Support WAG Today!

Be a part of making spay/neuter affordable for all!  
Please use the enclosed envelope to support us today.  
You can also make a donation online: [wagwag.org/donate](http://wagwag.org/donate)